

MedTrak Services Website Registration

Reasons to register on the MedTrak website

As a MedTrak Services Member, you and your dependents have secure, online access to valuable information regarding your prescription benefits. By registering at www.medtrakservices.com, you have access to a multitude of information and resources including:

- The ability to download claim forms, preferred drug lists, and HIPAA confidentiality forms
- A list of frequently asked questions and answers
- Access to your mail order pharmacy provider
- The ability to locate a specific pharmacy and related information like phone number, map and directions
- Access to your prescription drug claims, cost of claims and the copay amount
- Instructions and forms for receiving reimbursement, if necessary
- MedTrak eScriptChoice™ Program information including the ability to research the costs and copays of medications you are considering taking, and possible drug alternatives for medications you are currently taking
- Recent copies of the MedTrak Member newsletter

In order to gain access to this information and more, you will need to register at www.medtrakservices.com. Please note that under no circumstances will MedTrak Services ever provide your personal information to anyone outside of MedTrak without your prior written consent.

Process for registering on the MedTrak website

1. Go to www.medtrakservices.com
2. Click on the hyperlink 'Need to Register?' located near the upper right-hand corner of the site
3. Once at the 'Member Registration' page, complete the following registration fields:
 - a. Cardholder ID – This number can be found on your insurance card
 - b. Your Date of Birth.
 - c. First Name
 - d. Last Name
 - e. Email Address – Provide an email address appropriate for use in case you forget your username and/or password as MedTrak will send the information to this email address
 - f. Username – Create a unique username; you will use this to log into the site each time
 - g. Password – Create a unique password; again, you will use this to log into the site each time
 - h. Confirm Password – For safety reasons, please re-enter your password
 - i. Password Reminder - Type a hint to help you remember your password
 - j. Email Preference – Select one of the two radio buttons
 - k. Protecting Your Information – Read the HIPAA statement and type your initials in the box
 - l. Click on the 'Register' button to complete the registration process

Once registered, you may visit www.medtrakservices.com 24/7 to access information regarding your prescription benefit plan.

Please Note: Due to HIPAA legislation, Members are only allowed to view the personal health information for yourself and any dependents under the age of 18. Members 18 years of age and older must register separately, creating their own unique Username and Password. If you have any questions or require further assistance, please contact the MedTrak Customer Service department at 800.771.4648.